

Dental Referral Pathways for Adults



	Eligibility	Description	Waiting times	Cost	How to access the service
SA Dental Adult Services	<ul style="list-style-type: none"> > Adults (18 years and older) need to have a current Health Care Card or Pensioner Concession Card and live in South Australia to access dental care at SA Dental clinics 	<ul style="list-style-type: none"> > General dental services > No after hours service 	Yes	Yes	<ul style="list-style-type: none"> > No referral required > Direct eligible adults to put their name on the waiting list at a SA Dental clinic > Dental clinic staff will contact them when an appointment time becomes available
	<ul style="list-style-type: none"> > Adult dependents (under 19 years) of the card holder, whose names are on the card, can access dental care 	<ul style="list-style-type: none"> > Emergency dental services > No after hours service 	Triaged	Yes	<ul style="list-style-type: none"> > No referral required > Direct eligible adults to contact a SA Dental clinic as soon as possible > Dental clinic staff will triage the degree of urgency and appoint accordingly
SA Dental Specialist Services Adelaide Dental Hospital (ADH) Royal Adelaide Hospital (RAH) The Queen Elizabeth Hospital (TQEH)	<ul style="list-style-type: none"> > Adults (18 years and older) need to have a current Health Care Card or Pensioner Concession Card and live in South Australia to access dental care at SA Dental clinics > Adult dependents (under 19 years) of the card holder, whose names are on the card, can access dental care 	<ul style="list-style-type: none"> > Specialist dental services > No afterhours service at ADH > The RAH is the dedicated referral centre for after hours oral emergencies in SA 	Yes	Yes	<ul style="list-style-type: none"> > Referral only from SA Dental clinic staff
SA Dental Homelessness and Oral Health Program	Adults (18 years and over) who are: <ul style="list-style-type: none"> > Homeless or at risk of homelessness > In a dwelling that is not adequate, has no tenure, or if their initial tenure is short and not extendable, or does not allow them to have control of, and access to space for, social relations > Eligible for a Centrelink Concession card 	<ul style="list-style-type: none"> > As per SA Dental Adult Services > No after hours service 	No	No	<ul style="list-style-type: none"> > Referral only from a participating Homeless Support Agency > Program staff assist with and coordinate dental bookings > To find out how to participate in this program email: HealthSADSServicePlanning@sa.gov.au

	Eligibility	Description	Waiting times	Cost	How to access the service
SA Dental Aboriginal Oral Health Program	<p>Adults (18 years and over) who are:</p> <ul style="list-style-type: none"> > Aboriginal and/or Torres Strait Islander > Hold a current Centrelink Concession Card. <p>Pregnancy pathway This provides access to one course of dental care per pregnancy for:</p> <ul style="list-style-type: none"> > An Aboriginal and/or Torres Strait Islander woman. > A woman pregnant with an Aboriginal and/or Torres Strait Islander child > Pregnant women over 18 years must hold a current Centrelink Concession Card > Pregnant women under the age of 18 are eligible under the Child Dental Benefit Scheme (CDBS) 	<ul style="list-style-type: none"> > As per SA Dental Adult Services > No after hours service 	No	No	<ul style="list-style-type: none"> > No referral is required > Direct eligible adults to contact closest SA Dental clinic > If assistance is required, program staff offer support with coordinating dental bookings > Contact program staff via email: HealthSADSAOHP@sa.gov.au
SA Dental Refugee Program	This program is for newly arrived Migrants with a refugee background	<ul style="list-style-type: none"> > As per SA Dental Adult Services > No after hours service 			<ul style="list-style-type: none"> > Referral only from Refugee Health Service (RHS) Ph: 1800 635 566
After Hours Oral Emergencies		Medical staff to contact RAH OMFS Registrar (Ph: 7074 7000)			<p>Direct adults to:</p> <ul style="list-style-type: none"> > Call Health Direct (Ph: 1800 022 222), or > Go to nearest public hospital emergency unit
Flinders Medical Centre (FMC)	This is a separate service to SA Dental and is only for inpatients of SALHN services	<ul style="list-style-type: none"> > FMC hospital-based dental clinic > No after hours service 			<ul style="list-style-type: none"> > Referral only from SALHN healthcare staff (refer to FMC dental referral guidelines) > For after hours dental emergencies contact OMFS Registrar at RAH (Ph: 7074 7000)
Private Dental Providers	The private dental sector is the only dental service option for adult non-concession card holders	<ul style="list-style-type: none"> > General and emergency dental services > Specialist dental services by referral > After hours service may be available 	No	Yes	<ul style="list-style-type: none"> > No referral required > Direct adults to book an appointment with a preferred private dental provider > Contact the Australian Dental Association if help is needed to find a dentist (www.ada.org.au/Find-a-Dentist)
Royal Flying Doctor Service (RFDS)	This dental service is for adults in specific rural and remote areas	> RFDS operates a Commonwealth funded Dental Outreach Program	Scheduled Visits		<ul style="list-style-type: none"> > No referral required > Direct eligible adults to book a dental appointment by phone (1800 002 507) or refer to RFDS (www.flyingdoctor.org.au/sant/what-we-do/oral-health)