



Welcome to SA Dental



When we say we, it means
SA Dental and SA Dental staff.

We wrote this information in an easy to read way.



We use pictures to explain some ideas.

B

We wrote some important words in **bold**. This means the letters are thicker and darker.



We explain what these bold words mean. You can find out what they mean in the **Word List**.



You can find out information about SA Dental on our website:

www.dental.sa.gov.au



lf you click this button, you can get information in other languages, like

Arabic / ट्रांप्य and नेपाली / Nepali



SA Dental provides dental services to **eligible** adults and all children at clinics across South Australia.



If you are an adult (over 18 years old), you need to have a current concession card issued by a department of the Australian Government.



Health Care Card from Services Australia.



If you have a Pensioner Concession Card, your name will be printed on it under the words SOUTH AUSTRALIA.



Pensioner Concession Card from Services Australia.



Pensioner Concession Card from the Department of Veterans' Affairs.



Sometimes, we will ask to see your Medicare card.



We might have this sign near our clinic door or reception desk.



SA Dental has clinics in many places in South Australia.

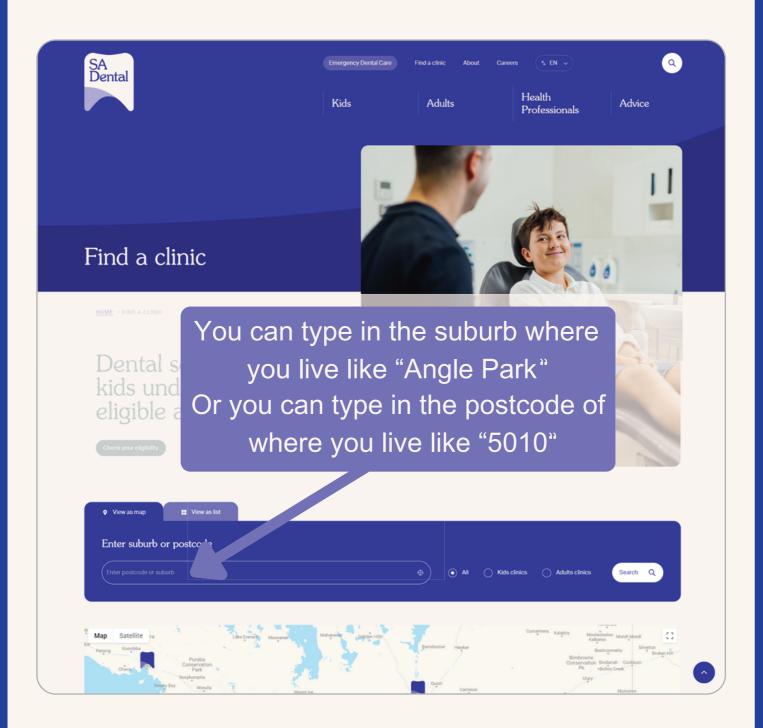


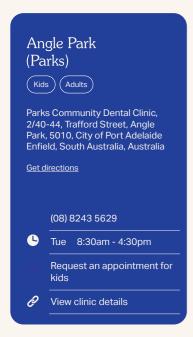


We might have a clinic in a hospital, a health centre or it might be a building on its own.



You can find a clinic on our website: www.dental.sa.gov.au/find-a-clinic





The website will then show you a page of clinics which are close to where you live.

When you click on 'view clinic details' it will show you



a map with a SA Dental mark where the clinic is,



the street the clinic is on,

ADDRESS

Parks Community Dental Clinic, 2/40-44, Trafford Street, Angle Park, 5010, City of Port Adelaide Enfield, South Australia, Australia

the clinic phone number,

PHONE (08) 8243 5629

the days the clinic is open,

| • | | | |
|----------------|-----------|-----------------|--|
| OPENING | Monday | 8:30am - 4:30pm | |
| HOURS | Tuesday | 8:30am - 4:30pm | |
| | Wednesday | 8:30am - 4:30pm | |
| | Thursday | 8:30am - 4:30pm | |
| | Friday | 8:30am - 4:30pm | |
| | Saturday | Closed | |
| | Sunday | Closed | |
| | | | |

if there is a car park near the clinic,

Parking

Enter the car park off Cowan Street

how to get to the clinic and if it is wheelchair accessible.

Access

The clinic can be accessed from Cowan Street car park and also Trafford Street.

The clinic is located inside the Westwood Health Centre.

The clinic is wheelchair accessible.

When you contact us





If you visit a SA Dental clinic or call a clinic, we will ask you if you have a current concession card.



If you visit a clinic, we will want to see your concession card so please take it with you.



If you are deaf or have a hearing impairment, you can call us through the National Relay service www.healthdirect.gov.au/partners/ national-relay-service

We will ask you some questions



Your name



Your address



Your date of birth - day / month / year



Your phone number



All this information will be typed into our SA Dental client record program.



Your information is **private.**

We won't tell anyone your information without asking you first.



So that we can help you, we will then ask you questions.

We may ask you:

"Have you been to a SA Dental clinic before?"

"Why do you want an appointment with SA Dental?"





We will also ask you if you have a person who we can share your dental information with.



If you do want to share information about your dental care with another person, you can fill out a form called 'Consent to Share Information' and we will put this with your client record.



You can see the form here

SA Dental Consent to Share Information

form

Fees or co-payments at SA Dental



You will have to pay for your dental care sometimes.



We will tell you how much you have to pay before you have dental care.



We will ask you to pay with a credit or debit card.



We can't take cash money.



Please talk to us if you are worried about being able to pay for your dental care.

You can find out more at our website



People have lots of questions if they don't know what SA Dental does.



You can find a list of **frequently** asked questions FAQ on our website:

www.dental.sa.gov.au/about/faq

If you still need help from SA Dental



You can use a form called Contact Us on our website:

www.dental.sa.gov.au/contact-us



You need to have an **email address** or a phone number so that we can help to answer your questions when you use this form

Word List

What do these words mean?

| Address | Where you live | |
|------------------|--|--|
| Co-payment | Fee paid for dental care | |
| Eligible | Able to use SA Dental. Sometimes you have to answer questions before you can use SA Dental | |
| Email address | For getting messages and letters, like: max.molar@sadental.com.au | |
| Frequently | Common/often | |
| Private | We only share information if we need to and are allowed to | |





